



## YACHT VOUCHER INFO and BOOKING INSTRUCTIONS

### Who is eligible for a complimentary yacht voucher?

**New Members** (excluding 1 month and 3 month) who sign up for a new membership, not a renewal, will receive an email with a yacht voucher/coupon code for 2 people. Just to clarify, this is **1 voucher/coupon code for two people (the member and a guest)**, not two vouchers to be used separately. This unique coupon code is for a **single use** and will deduct the price of up to two tickets to any normal member cruise. **It cannot be used on two separate cruises.**

### What are the restrictions for this voucher/coupon based on when I signed up?:

**Signed up between:** May 1st - August 31st 2017. All vouchers are **valid until Wednesday, October 11 2017.** The voucher can be used for **ALL MEMBER CRUISES.** It cannot be used on specialty cruises (i.e. Mother's Day, Father's Day, July 4th). **Void after Wednesday, October 11, 2017.**

### When do I receive the email with my yacht voucher/coupon code and instructions on how to book a cruise?

New members will receive an **email with your voucher/coupon code and instructions on how to book a reservation** with this unique coupon code **within 7-10 days** from your membership **BEGIN DATE.** Keep this in mind if you purchased your membership early and it is set to begin on a later date – in this case, the email containing your voucher/coupon code will be sent within 7-10 days after your **BEGIN DATE.** This coupon code will not be in the system until you receive this email and will not be valid until you receive this email. **Your coupon code cannot be added into the system before that email goes out.**

If you just signed up recently and want to go out this weekend, but you won't get your voucher in time, you will have to pay and use your voucher at a later date. **You will not be able to cancel a cruise you paid for and rebook with a voucher.** These policies will be strictly enforced. If you think you were supposed to get a voucher and you joined between May 1st 2017 and August 31st 2017, please contact the sales membership consultant that originally signed you up and find out if you are eligible. **In most cases, you will receive this email on a Friday, the week after your membership's begin date.**

**Again, there will be no exceptions to these policies.**

### How do I use my voucher to book a reservation?

Click the back button or go to the yacht home page and scroll down to the calendar. Then use the instructions below to book.

### Here are the instructions to book with complimentary voucher/coupon code:

Select the date and cruise you want from the yacht calendar at the bottom of the page. Enter the total number of tickets you would like and include in this number any additional guests if needed. Once you enter the total number of tickets you need for the cruise, press **Continue.** Under the total on the right-side of the reservations page you will see **Coupons.** Enter the coupon number from your yacht voucher email (if you have more than one voucher, separate the coupon codes with a comma). Then hit the **Apply** button. This will reduce your amount accordingly. If you have more than two reservations you will need to enter in your credit card information for the additional tickets. Now you just need to finish filling in your reservation details and hit **Confirm Order.** You should receive a confirmation email and a printable pdf ticket to print and bring to the yacht for boarding.

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